



General Terms and Conditions

Registration Policy

Okanagan FC offers a wide range of programs all year round, which register players at various times of the year. Some of our academy programs are “open” registration, and are available to male and female players of all ages. We have a “first come first serve” policy for these programs. All of our programs are limited spaces to preserve our coach to player ratios. Players who are part of the current OFC program are given priority on upcoming programs by being allowed to pre-register one week before the registration opens to the general public.

Late Registration Policy

Registrations received within the first week of a new Academy phase will be charged at the full rate. Registrations received after the first week will be charged pro rata for the number of remaining sessions plus an admin fee of \$25. Please email sara@okanaganfc.com for a late registration request.

Academy Refund Policy

Refund requests received 4 days or more before the start of a phase will be granted, less a \$25 admin fee. Refund requests received within 4 days of the start of the phase or during a phase will incur a \$50 cancellation fee plus the \$25 admin fee less any sessions already transpired. Refund requests received for medical reasons will be granted upon receipt of a note from a medical professional, less any sessions already transpired and less a \$25 admin fee. No partial refunds will be issued for individual sessions missed by the participant. No partial refunds will be issued in event that a full or part session is cancelled due to extreme weather/air quality or for any other reason deemed unsafe or not in the best interest of the participant. Efforts will be made to reschedule but this is not guaranteed. Once approved, refunds can take up to 4 weeks to process.

OFC Team Refund Policy

Once the first instalment and registration are received to join an OFC team, that is then considered to be a commitment for the full 4-month phase, and no refunds will be given. Full payment for the entire phase must be paid regardless of number of sessions provided or attended. The only exception to this is if a player cannot complete the remainder of a phase due to illness or injury. Refund requests received for medical reasons will be granted upon receipt of a note from a medical professional stating that the player is considered unable to return to play for the entire remainder of the phase. Refunds will be less any sessions already transpired, less a \$25 admin fee and less the \$250 +tax commitment fee. No partial refunds will be issued in event that a full or part session is cancelled due to extreme weather/air quality or for any other reason deemed unsafe or not in the best interest of the participant. Efforts will be made to reschedule but this is not guaranteed. Once approved, refunds can take up to 4 weeks to process.

Air Quality Policy

Okanagan FC has an Air Quality Policy in place that is centered around our number one concern for the health and well-being of our players and staff. Our policy will be to adhere to the BC Soccer Air Quality Best Practice Guideline and to modify or cancel/reschedule training sessions and matches when the BC AQHI (British Columbia Air Quality Health Index) shows that the local air quality is a cause for concern. AQHI less than 4 will mean practices and matches will go ahead as normal. AQHI 4-6 will mean that practices and matches may be modified to allow for poor air quality conditions. AQHI 7 and higher will mean that practices and matches will be postponed or cancelled.

Collection of Program Fees

All program fees are due to be paid in full in advance of the program beginning. Fees can be paid via Paypal with a credit card, debit card or Paypal balance. We also accept e transfers. OFC does not accept cash payments. We have a hardship policy for players who may need financial support, please contact sara@okanaganfc.com for more details.

Liability Waiver

By indicating your acceptance, you acknowledge the above-named registrant is participating in this Okanagan FC event. You further agree that Okanagan FC, its affiliates and their coaches, staff and volunteers shall not be liable or responsible for any injury that may occur during participation in this event and expressly release them from same.

Image Rights Waiver

By indicating your acceptance, you understand and agree that the Okanagan FC staff may take photographic or video images of the above-named registrant. You further grant Okanagan FC the right to use such image or likeness in connection with promotion of Okanagan FC.

Privacy

Okanagan FC complies with PIPEDA (The Personal Protection of Information and Electronic Document Act) and we have a strict policy of not sharing information or contact details with third parties.

Okanagan FC

90-1929 Hwy 97S, Kelowna, BC, V1Z 2Z1

